

AUXILIARY ROUNDUP



N E W S L E T T E R

EiA Communication Standard #2: Huddle regularly as a team

Take a second to think about how your team communicates. Is it through email announcements? One-on-one conversation? A group meeting every week? Whether in person or virtually, it's important to meet face-to-face as a group on a regular basis to foster relationships, build trust, determine priorities and action items, as well as to share updates and other project information.

Here are a few tips for a successful team huddle:

- › Determine a set time and place: Have a consistent time and place for the meeting and stick to it. This way the whole team can set aside time in their schedule to focus on the meeting, organize their thoughts, and count on productive conversation with their coworkers and managers.
- › Balance an agenda and casual conversation: Agendas are a great way to stay on task and respect everyone's time, however, don't forget the bonding power a casual conversation can foster.
- › Make sure everyone's voices are heard: Team huddles are a great way to promote innovative thinking and collaboration as well as open up communication. Teamwork really does make the dream work.

[Click to view more examples of team huddles](#)

NEWS UPDATES

After Hours Parking Update

Effective April 1, high-impact parking areas will be managed after regular business hours, expanding safety, visibility and customer service measures into the evenings and weekends. These lots include: N02, N03, N04, W01, W16, Herty Drive areas and One Press Place. UGA students, faculty and staff will be able to continue parking in these areas after-hours for free as long as their vehicle information has been added to the [Parking Account Management System](#).

UGA students, faculty and staff who do not have a UGA parking permit can pre-register their vehicle in the Parking Account Management System to avoid citations. Individuals not affiliated with UGA will need to use ParkMobile or pay stations to pay for parking. After-hours enforcement will occur Monday-Friday from 6:00 p.m.-12:00 a.m. and Saturday-Sunday from 10:00 a.m.-12:00 a.m. [Click here](#) for more information.



STAFF PERKS

Want to continue your education? TAP can help with that!

The University System of Georgia offers the Tuition Assistance Program (TAP) to fulltime, benefits-eligible employees who have successfully completed at least six months of employment in a benefits-eligible position. The purpose of TAP is to foster the professional growth and development of its eligible employees. An employee may seek approval to enroll in up to nine academic semester credit hours for each semester: Fall, Spring, and Summer Semester (includes May Session).

If you are eager to get started the deadline for Summer Semester is approaching, April 15, 2021. Information on the TAP program and how to apply can be found [here](#).

Committed to sustainable solutions

From **aeroponic gardens** at O-House, wildlife housing at the Golf Course, and electric buses across campus, providing sustainable solutions is a key initiative for our units in Auxiliary Services. Transportation and Parking Services continues to reduce its carbon footprint and is expanding its fleet of electric buses. In recent years, Transportation and Parking Services has received a grant from the Federal Transit Administration (FTA) to bring 13 additional electric buses to campus. These electric buses are currently arriving and will be in service soon. For more information on Transportation and Parking Services sustainability initiatives, [click here](#).

The University of Georgia Golf Course strives to leave a low operational impact on the environment through many different initiatives.

- ▶ Member of Audubon International, an organization focused on the implementation of environmental management practices that ensure natural resources are sustainably used and conserved.
- ▶ Storm water run-off retention ponds and streams are tested for water quality at least twice a year.
- ▶ Vegetative buffer zones are maintained around all bodies of water to aid in water quality.
- ▶ Wildlife housing for birds and bats are found around the course along with natural turtle habitats from fallen trees in ponds.
- ▶ For more sustainability initiatives from the Golf Course, [click here](#).

Dining Services also continues to offer a variety of environmentally friendly practices.

- ▶ All 5 dining commons were awarded [Level One Green Restaurant Certification](#) and met the Green Restaurant Association's [rigorous environmental certification standards](#) in 2019.
- ▶ In partnership with the Facilities Management Division and the Office of Sustainability, Dining Services has diverted food waste from the landfill since 2014, through initiatives such as eliminating non-compostable items in our locations.
- ▶ Trayless dining practices help reduce waste, conserve water, and save energy. Without trays, less uneaten food is discarded each day. Water and energy are saved by not having to wash trays.
- ▶ Campus Grown initiatives include making sure that as many local products as possible are used in food preparation.
- ▶ For more sustainability initiatives from Dining Services, [click here](#).

Across Auxiliary Services, we continue to see our departments seeking out sustainable solutions to their everyday problems. For more information on Auxiliary Services sustainability initiatives, visit auxiliary.uga.edu.



▶ *Transportation and Parking Services' sustainability video*



▶ *The UGA Golf Course's sustainability video*



▶ *Dining Services' sustainability video*

Commit to Staying Safe, Bulldogs! Stay diligent with hand washing, social distancing and masking up to help slow the spread of COVID-19.

DAWG CHECK ✓

CHECK UP BEFORE YOU SHOW UP.



COVID-19 Vaccine Update

As of Thursday, March 25, 2021, all adults over the age of 16 in Georgia are eligible for COVID-19 vaccination. The University Health Center (UHC) is issuing invitations for appointments to the remainder of our faculty, staff and students over age 16. Read more about the order that invitations are being extended to the UGA community [here](#).

Dining Services was honored to be recognized with A+ food and as one of Niche's top 15 "Best College Food in America" dining programs! [Read more here](#).

We love serving our students, faculty, and staff — thank you for joining us on the UGA Meal Plan!



Movie? Cookout? Karaoke?

Submit feedback on what you'd like for an employee appreciation event!

Calling all team members! We are in the planning stages of an employee appreciation event at the UGA Golf Course in Fall 2021 and need your feedback. Please fill out the form below by April 15 so we know what you'd like to see! [Click to submit your feedback!](#)

Much Ado About Golf: Best Practices for the short game

Best Practices #3: "Drive for show, putt for dough"

When most people think of golf, they think of the long game, searching for distance and length in every stroke. Contrary to popular belief, distance does not win games alone. Short game strokes like putting are essential to keeping the score low and recovering from over-eager long drives. In regards to the importance of putting, South African professional golfer Bobby Locke described it best, "You drive for show, but you putt for dough!"

Putting is a type of stroke that can be used with a multitude of clubs: putter, driver, pitching wedge, iron, fairway woods, and hybrids, to get the golf ball into the hole when you are on or just off the green. Preferably in the least amount of tries/putts possible. What may seem like a minor aspect in the game is actually a matter of grave importance in scoring. Putting to more experienced and professional players is a measure of balance, concentration, and skill that requires constant practice.

Although the importance of putting cannot be stressed enough, the question remains: "What makes a good putter?" The first step to becoming a better putter is to focus on your core. Start by interlacing your hands in front of you, placing them just over the belly button with elbows bent outward at a 45-degree angle. Next, isolate your core and draw the belly button into the spine, twisting the core muscles and pulling the arm and shoulders into a swinging pendulum motion. Always remember if you lead with the core, the rest will follow. Focusing on the core muscles and maintaining the pendulum motion creates a more consistent stroke and a controlled touch on the putt.



Stay tuned for the next Short Game Best Practice Tip in the May newsletter, and above all, keep practicing!

TACO

Tuesdays

\$10 LUNCH SPECIAL

TUESDAYS ONLY 11AM - 2PM

Each plate comes with 3 tacos, on flour or corn tortillas, refried beans, sofrito rice, homemade salsa, and a Mexican style brownie

*no substitutions

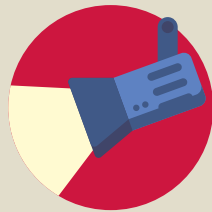
Choose 3 tacos styles:

- ▶ Pork Carnitas
- ▶ Chicken Al Pastor
- ▶ Heart of Palm Barbacoa
- ▶ Smoked Beef Brisket (add \$1.50 each)

706-583-0892 • catering.uga.edu

Orders must be confirmed no later than Mondays by 12:00 p.m. Meals may be picked up from Joe Frank Harris at Red Clay Café on east campus or delivered to your on-campus office (delivery is available for a \$20 fee on orders of 25 or more. Each group order will be delivered to one designated location. Customers should select meal delivery times in thirty-minute increments beginning at 11:00 a.m. until 2:00 p.m.).

EMPLOYEE SPOTLIGHT



Kathryn Flores makes the little victories count

With over 1,000 employees across Auxiliary Services, it takes a lot of moving parts to balance the unique hiring and position needs of each unit. The Auxiliary Human Resources (HR) team helps support new hires, current employees, managers, and supervisors with processes such as position management, recruitment, and payroll. The HR team plays an important role in supporting Auxiliary's efforts by often working behind-the-scenes to ensure these processes are as efficient as possible and compliant with required policies. While the behind-the-scenes tasks are challenging, Kathryn Flores who works as Auxiliary's Position Management, Recruitment, and Payroll Manager, enjoys when she can use her creativity to solve problems.

"Every day is different and subject to change at the drop of a hat," explained Kathryn. "No day is ever boring and always presents a challenge, and I like a challenge," she furthered. "The key is making employees feel supported and encouraged in their positions."

Born and raised in Athens, GA, Kathryn attended Piedmont College where she initially studied Nursing. After a stint working in an emergency room, she began her career at UGA in 2011 at the University Health Center in Medical Records. Transitioning to Auxiliary Services in the spring of 2013, Kathryn became an HR Assistant for Dining Services before eventually moving to the HR Specialist position. After the consolidation

of services across Auxiliary in 2018, Kathryn began working as the Position Management, Recruitment, and Payroll Manager for Auxiliary Services. Kathryn recently obtained her SHRM certification which is a highly reputable credential for HR professionals.

When the pandemic hit, Kathryn used her creativity to find solutions to unique problems created by COVID-19. She was influential in organizing and managing Zoom webinars so employees could stay engaged during the remote working period. She spent time searching UGA's Surplus items so that employees could have quality office resources in a time when new resources were limited. Kathryn also recently created an interactive calendar to help Auxiliary team members efficiently register for COVID-19 vaccination appointments.

"Kathryn is always willing to take a challenge head on. When new opportunities present themselves to her, she takes a few minutes to absorb it and then says, 'I have figured out how to do it', said Katrina Pittman, Assistant Director for Auxiliary HR. "When we established online learning and engagement opportunities, she figured out how to host breakout rooms to allow small groups to have more targeted discussions within a larger meeting. Additionally, she is an Excel guru! Any numbers you need related to Position Management, she could produce at the snap of a finger."

"It's the little victories, the things that get fixed before anyone even knows about them, that's what motivates me and makes it worth it," Kathryn explained.



Special features in carts make your time on the golf course a breeze

As the UGA Golf Course eagerly prepares for the long-awaited return of the spring and summer seasons, our golf carts offer some top of the line features that will make your time at the course a first-class experience. Each golf cart contains a touchscreen GPS unit, located in the front of the screen guard, that allows customers to freely communicate and interact with course staff. These units also report yardage to the hole, enhancing the golfer's accuracy and precision with every swing. Carts also come fully equipped with a USB port located above the cup holders.

Take advantage of the new self-service Micro-Market, located next to the pro-shop, offering a wide variety of drinks, snacks, and fresh grab-and-go sandwiches and salads. Customers are welcome to bring drinks and food from the market onto the course in a cooler, 11x14 or smaller. Please be sure to pick up all trash before leaving the course. With top of the line features and amenities, the UGA Golf Course works to offer an exciting and hassle-free experience!

For more information, or to sign up for a tee-time, click [here](#).



UGA Golf Course offers discount to healthcare workers

The UGA Golf Course is extending its university discount to healthcare workers as a way to show gratitude to those who provide essential care to patients each and every day. First responders (police, firefighters, and EMTs), military, and Athens-Clarke County employees are also eligible for the university rate which offers \$20 off green fees.

“Extending this discount to healthcare workers makes perfect sense to us because of all they do for people in need 24/7”, said Matt Peterson, Golf Course Manager. “Their heroic efforts during the pandemic really highlighted their selflessness, which is something we should all admire and aspire towards. We are honored to have first responders and healthcare workers play at the University Golf Course.”



Set on the rolling hills of northeast Georgia, this beautiful par 71 Robert Trent Jones layout opened to play in 1968 and is widely regarded as one of the best university courses in the United States. Originally developed as a recreational and educational resource for the university community, over the years the course has become an important asset to the residents of Georgia as a whole.

During the coronavirus (COVID-19) pandemic, golf courses provided outdoor spaces where people could be active and experience the benefits of exercise. The UGA Golf Course which also has a driving range is open to the public and offers special rates and leagues for UGA students, faculty, and

staff. In addition to offering rounds of golf, the UGA Golf Course partners with the University Health Center each year to open cart paths to UGA students, faculty and staff for walking or running. Most recently, the two groups hosted the Health Dawg 5k in March 2021.

Healthcare workers who would like to play at the UGA Golf Course may book a tee time [online](#) and present a valid employee I.D. at check-in for the discount. Learn more about the UGA Golf Course at golfcourse.uga.edu.

CALENDAR OF EVENTS



April 1:

New after hours parking measures on North and West campus in effect

April 7:

Farm to Campus Market:

11:00 a.m. - 3:00 p.m. on the Miller Learning Center Lawn

April 8:

Instructional Break: All residential dining units are open regular hours

Regular bus service

April 14:

Farm to Campus Market:

11:00 a.m. - 3:00 p.m. on the Miller Learning Center Lawn

April 21:

Farm to Campus Market:

11:00 a.m. - 3:00 p.m. on the Miller Learning Center Lawn

April 23:

Taste of Home Special Event:

all day at all dining commons

Terry MBA outing at the Golf Course

April 24:

Delta Sigma Phi father / son outing at Golf course

April 28:

Farm to Campus Market:

11:00 a.m. - 3:00 p.m. on the Miller Learning Center Lawn



April 15:

2021-22 parking permit registration opens

April 17-20:

ASUN Conference Championship: Golf

Course closed until 1:36 p.m. each day

April 29:

End-of-Year Blast Special Event:

Starting at 4:00 p.m. at Bolton, Village Summit, and O-House

EDITORIAL TEAM

Bookstore

Adam Clark

Dining Services

Derrick Mathis
Adam Rainville

Finance

Karen Hart

Golf Course

Rusty Gay
Kennedy Sims

Human Resources

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Marketing & Communications

Allison Brannen
Allie White
Aaron Mosby
Sam Pittard

One Stop Shop

Karey Kazemi

Transportation & Parking Services

Ashley Puckett



Have you ever thought of a new customer enhancement or ways to improve our services? We would love to hear your ideas!

Please submit your thoughts [here](#).