

AUXILIARY ROUNDUP

NEWSLETTER

NEWS UPDATES

Bulldog Bike Share is Back!

By Taylor West

Auxiliary Marketing & Communications

The University of Georgia has partnered with Spin, a leading micromobility company, to bring e-bikes back to the Athens campus. The Bulldog Bike Share program is comprised of electric pedal-assist bikes that are available to students, faculty, staff and visitors.

The GPS-enabled electric pedal-assist bikes will be located throughout the UGA Athens campus and can be found in the Spin app. Riders can download the Spin app on the [Apple App Store](#) or [Google Play Store](#) to register, locate and unlock the bikes.

Bulldog Bike Share will not be available on home football game days, and bikes must be returned to a bike hub inside the Bulldog Bike Share [geofence area](#).

Safety is an important aspect of the bike share program. Cyclists are strongly encouraged to wear a helmet while riding with free helmets available for pickup at the Transportation and Parking Services Customer Relations Office, located in the Tate Plaza. Cyclists are also encouraged to review [bicycle etiquette](#) before riding.

For more information on the Bulldog Bike Share Program [click here!](#)

STAFF PERKS

Massages at the University Health Center

Did you know that faculty, staff, and their spouses/domestic partners are eligible to book a massage at the University Health Center? A variety of massages are available and purchasing massage packages will save you even more!

For a detailed list of massages available, and instructions for how to book an appointment, please visit the University Health Center [webpage](#).

BULLDOG[®]

BIKE SHARE





Whistle While You Work

By Michael Pannell

Auxiliary Marketing & Communications

Terry has been a bus driver at the University since 1988 and became widely known for his whistling by students and his coworkers. Traffic, busy schedules, and keeping routes on time all require patience. One day, Terry started whistling and it calmed him down, so he never stopped. In addition to his famous whistling, a notable achievement of Terry's during his career is that in over 30 years of service, he never had an at-fault accident on campus. His whistling tactic could be an important part of that equation, as Terry shared that every driver has their own method to help keep stress levels low.

A favorite part of the job for Terry has been his love for his Transportation team and the students. "That's been one of the best parts of this job. Some of the people I've had the opportunity to meet over the years and some of the trips we

After 33 years of impeccable service as a bus driver, Terry Taylor is retiring from the University of Georgia.

got to take," said Terry.

One of those trips includes being one of 10 drivers chosen to charter a group to Savannah for the Southern Legislative Conference. Another highlight from Terry's career was being able to drive to the Ford plant in Hapeville, Georgia. He said getting a tour of the assembly lines before the plant closed was great to see.

Terry also spoke about the sheer amount of changes our campus has seen over the last few decades. The biggest change, according to Terry, has been the number of students on campus. No matter the challenge, Terry found a way to see the positive and never stopped whistling.

Thank you, Terry, for your commitment to excellence at UGA, and we wish you the best in your retirement!

FOODSAFETY!

The Do's and Don'ts at Home

By Tracy Winters | UGA Dining Services

During the holiday season we are all pressed for time and space in the kitchen. During these busy times, remember simple food safety practices that can prevent cross-contamination. Here are some helpful tips to ensure your kitchen is safe this holiday season:

- Always clean your work area before you begin: wash the countertop with warm soapy water, rinse, then sanitize your work area
- Look at your prep list and always start with your vegetables first. Make sure to wash your vegetables under running water to remove any visible dirt before you start cutting them
- Clean your work area again before moving onto other ingredients. Although you may want to wash your meat or other items, be careful that water doesn't splash on other ingredients or dishes. Consider using a separate cutting board and utensils
- Ensure that food is cooked to the proper internal temperatures (poultry 165°F, casseroles 165 °F, fish and seafood 145°F)
- Finally, wash, rinse, and sanitize all the countertops again. Enjoy your holiday meal!

The easiest way to prevent cross-contamination is to frequently wash your hands between steps.

We wish you and your family a happy and healthy holiday season in the kitchen!

Hard work leads to Superintendent accreditation

By Taylor West

Auxiliary Marketing & Communications

Scott Griffith, Associate Director of Agronomy and Assistant Golf Course Manager, recently earned the CGCS credential as a Certified Golf Course Superintendent by the Golf Course Superintendents Association of America (GCSAA). To achieve this certification designation, superintendents must qualify as an applicant by satisfying specification education and experience requirements in addition to completing a portfolio, taking a rigorous six-hour examination, and submitting to a peer evaluation of the golf course facility.

Scott joins an elite group of Certified Golf Course Superintendents, as there are only about 1,000 in the US. Please join us in congratulating Scott on this tremendous achievement!



New Faces in Auxiliary

Donna Francis joined Auxiliary Services in June as the Director of Human Resources. Most recently, Donna lived in New York City for 13 years where she was the Director of Human Resources for the School of Social Work at Columbia University.

In March of 2020, Donna decided that she was “tired of the cold” and needed a change. In May of 2021, she moved to Georgia which as we all know, is definitely not cold!

UGA's motto of “to teach, to serve, and to inquire into the nature of things” aligns to Donna's vision for herself and according to her, “it's fair to say this is what attracted me to UGA.”

As Director of Human Resources for Auxiliary Services, Donna seeks to be an honest, empathetic, and impactful leader in her industry. For the Human Resources team, Donna hopes to foster her staff and deliver value-added projects to our Auxiliary staff. “My goal is to create and lead a team where everyone is playing to their strengths,” she shares. **Welcome to Auxiliary, Donna!**

Jingle Bell

FUN 2022 RUN



We had a wonderful time at the Jingle Bell Fun Run on December 7! The University Health Center, UGA Well-Being Resources, and Auxiliary Services hosted the free 5k at the UGA Golf Course. Java Joy provided coffee before the event and over \$500 was raised for Toys for Tots. Thanks to everyone for a successful event!



Operation Safe Drive Success!

Operation Safe Drive was once again a huge success! On Thursday, November 17, over 300 vehicles were inspected to ensure safe travels for our campus community over the Thanksgiving break. Many thanks to our mechanics from Campus Transit and the entire Transportation & Parking Services Staff for making this event possible and successful.



I Know You... I Assume: Realizing Our Unconscious Bias

By Shaquavia Bell
Auxiliary Marketing & Communications



When you walk into a room of strangers, what is your initial thought? Do you wonder if you are over or underdressed? Who do you talk to? Where do you sit? Maybe you think everyone is looking at you and for the most part, you may be right. What if you were told that from the time you walk into the room to the time you walk out, everyone may have unknowingly formed an opinion about who you are and what you do?

We may be ashamed to admit it, but we all do it without realizing it. We make assumptions based on the beliefs that we hold about certain groups of people. For you, walking in a room of strangers, you may assume that the group of people standing to your left silent with their arms crossed are anti-social and do not want to be in the room, or the lady up front with the loudest laugh and the brightest smile loves hearing herself talk and you should avoid her at all costs.

The trouble with these assumptions is that the longer we are in the room assuming that we know the people in it, we miss out on the opportunity to learn about who they

really are. These internal assumptions are unconscious biases that affect everyone. For example, a hiring manager may assume that women are terrible drivers and as a result consider them as less skilled than their male counterparts. It is because of assumptions and stereotypes like these that many places of employment miss out on skilled workers based on race, age, religion, sexual orientation biases, and many other societal factors that we perceive.

We will never completely eliminate our biases, but we can recognize them and take steps to reduce them. Try learning more about what unconscious biases are and assess which biases are most likely to affect you and your workplace. Encourage dialogue and hold people around you accountable for behavior that will have an adverse impact on your work environment so that the next time you walk into a room of strangers, you will think differently about the people in it.

For more information, please visit the Harvard Implicit Association Test [here](#) and view a short video [here](#).



FALL FIESTA

On November 3rd O-House, Village Summit, and Bolton Dining commons all held a “Fall Fiesta” dinner to kick off the autumn season. Each of the dining commons served up some favorite Latin American recipes, including chips and salsa, fish tacos with chipotle cream sauce, and Spanish rice. O-House had a special feature with beef chile Colorado burritos, and to finish it all off, arroz con leche and vanilla sugar conchas were available for dessert!

Linda & Christine: The Power of Positivity

By Michael Pannell

Auxiliary Marketing & Communications



Linda Pack and Christine Eberhart have gotten a reputation around campus for their big smiles and welcoming personalities. At work, their priority is of course to get the job done, but they make sure to have fun in the process.

Christine Eberhart has been at UGA since 1991, starting at Housing before making her way to Auxiliary Services. Now, she is the Senior Monitor at Tate Center Parking Deck. She loves to make people laugh and touch their spirit. If you know or have a conversation with Christine, her goal is to make you laugh and dance. As she says, “I come to work to work, but who says you can’t have some fun while you’re at work?”

On a day-to-day basis, Christine resides at the Tate parking deck booth, acting as an informant for customers coming into the deck. Working with people is exactly where she belongs. No matter the state that someone may be in when they come into the parking deck, Christine is going to make sure they laugh before driving off.

“**I love what I do, I love people.**
— Christine Eberhart”

Christine’s partner in crime, Linda Pack, has been with UGA for 16 years now. She started as an enforcement officer in 2006, and she is now the Supervisor at Tate Parking Deck. She loves coming in knowing she will be doing something she loves.

Linda enjoys hearing students’ stories and building relationships with them. One of the best parts of her job is making a lasting impression on someone. It also makes the job easier when you have a companion

at work. Linda loves being able to work with a friend like Christine. “I love coming in here knowing that I’m going to be doing something that I love doing, interacting with customers, and interacting with someone who I know will also help me.”

Friends and great leadership are what separates a job and a career. Linda had only good things to share about what it means to work for Auxiliary Services. “It’s a lot, to know that they have our back and that they will support us. It means a lot to have your company behind you, pushing you,” she said.

It is important to have someone in your corner who has your best interests at heart and is willing to listen to their employees. This has meant everything for Christine, who has been at UGA for over 30 years. “I would like to thank Auxiliary Services for hiring me. I have enjoyed my job to the fullest and I look forward to coming to work every day. It’s just fun!”



SHINING A SPOTLIGHT ON:
FRIENDSHIP AT WORK

**TO WATCH LINDA & CHRISTINE’S VIDEO,
CLICK ABOVE OR SCAN THE QR CODE ➔**



Unsung Hero Keeps Dining Commons Running Smoothly

Eddie Faulkenberry, a maintenance foreman for Dining Services, was recently featured in a campus spotlight for his efforts to keep the dining commons running smoothly. Eddie has been with Dining Services for over 20 years and his contributions are imperative to the daily operations in our campus dining commons. To read the full story, please click [here](#). Thank you, Eddie, for all that you do every day to ensure our team's success!



Manager Training Sessions

Auxiliary Services and Facilities Management Division make an effort to lead and develop our mid-level management employees. There have been three management retreats to the Botanical Gardens, Unicoi, and Amicalola Falls over the last year to help employees grow as leaders. These leadership training opportunities, whether overnight or local, focus on the ideas of *The Leadership Challenge* by James Kouzes and Barry Posner.

“ We want to reach out and develop at all levels and are excited to have this option for mid-level managers ”
- Danielle Bouton

Danielle Bouton, UGA Auxiliary Services' Associate Director for Training, Development, and Engagement, is one of the leaders of these training sessions and says the fundamentals of these training sessions take a big focus on team bonding, teamwork, diversity, inclusion, and emergency preparedness. Many employees have participated in at least one session and saw themselves grow as a leader in these areas. With more trips to come in January, please reach out to Danielle for more information at danielle.bouton@uga.edu.





Second Annual
F&A HOLIDAY
Family Outreach

Given the success of last year's Holiday Outreach Initiative, the F&A Diversity Committee will be partnering with the Athens Area Housing Authority Community to help families in need this holiday season. For those of you who are unfamiliar with the program, in 2019, the UGA Police Department partnered with the Athens Housing Authority to provide groceries and gifts to several in-need families as a holiday outreach initiative. Due to COVID-19, this initiative was postponed in 2020 and re-introduced as an outreach initiative sponsored by all F&A units to give the entire F&A Division an opportunity to participate and help make the holidays a little more special for even more of our community.

Auxiliary Services has been asked to sponsor TWO families this holiday season and we need your kindness and generosity to fulfill their holiday wishes. Any cash donation or gift (gift list provided upon request) will be greatly appreciated; there is no requirement for you to participate.

We are targeting a December 18th donation deadline in order to purchase, wrap, and distribute gifts for the holiday season. Money or unwrapped gifts should be given to Shaquavia Bell, your division's Diversity Committee Member, prior to the deadline. A final donation tally will be posted on the F&A Diversity Committee website.

Thank you in advance for donating to this very worthy cause. If you have any questions, please feel free to contact Shaquavia at 706-542-3704 or quayb@uga.edu.

dining.uga.edu

Eating Smart Blog

UGA Dining Services has a designated Nutrition Services team dedicated to helping students, faculty, and staff find healthy and allergen-friendly options in the UGA dining commons. The Nutrition Team posts tips in their Eating Smart Blog, which is updated regularly.

The latest blog features heart healthy tips, foods, events, and other resources to find foods that are heart healthy.

To read more, please click [here](#).



December-February

CALENDAR OF EVENTS

DECEMBER 7

Jingle Bell Fun Run at the Golf Course; First tee time available at 12:30PM

DECEMBER 10-11

Southeastern Junior Golf Tour Tournament; First tee time available at 1:36PM

DECEMBER 15-23

Interession Bus Schedule
7AM-7PM

DECEMBER 15 – JANUARY 3

Bolton, O-House, Village Summit
Closed

DECEMBER 17 – JANUARY 9

Snelling Closed

DECEMBER 24

Golf Course Closes at 2:30PM

DECEMBER 24 – JANUARY 2

University Closed, No Bus Service

DECEMBER 25-26

Golf Course Closed

JANUARY 1

Golf Course opening at 9:30AM;
First tee time available at 10AM

JANUARY 3-8

Interession Bus Schedule
7AM-7PM

JANUARY 16

Interession Bus Schedule
Dining Commons Open
Regular Hours

JANUARY 19

Viva Italia - An Evening in Italy at
the Dining Commons

JANUARY 26

Founder's Day Cupcakes

JANUARY 28

Lady Bulldog Classic
(Golf Course Closed)

FEBRUARY 14

Cupcakes and Card Decorating

EDITORIAL TEAM

Bookstore

Emily Dawson

Dining Services

Sarah Nelson
Tracy Winters

Finance/Business

Analytics

Karen Hart

Golf Course

Matt Petterson

Human Resources

Shaquavia Bell

Marketing &

Communications

Allen Sutton
Michael Pannell
Taylor West
Sam Pittard

Transportation &

Parking Services

Karey Kazemi



Have you ever thought of a new customer enhancement or ways to improve our services?

We would love to hear your ideas! Please submit your thoughts [here](#).